



One State Street Plaza, 27th Floor, New York, NY 10004

# Certificate of Completion

This certificate is presented to

**Carla Hayden**

for successfully completing

**Level the playing field: How AI & automation can help small firms win and retain clients**

Date: 3/20/2025

Field of Study: Technology

Instructional/Delivery Method: Group Internet Based

Location: Online

**CPE Credit : 1**

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A handwritten signature in black ink that reads "Dan Hood".

Dan Hood, Editor-in-Chief  
Accounting Today, Arizent



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